

AVON

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Our ref RP/ae

9th March 2009

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Dear Gail,

I just wanted to write and say 'thank you' for your contribution when you came to Northampton recently to give your input into the Salesforce.com IT web tour.

This is a very exciting initiative and I know that, with your help, we will have the best product we possibly can.

Once again, thank you ... I know that we have taken your valuable time, but we greatly appreciated you giving us the benefit of your views.

Kind regards,



Richard Pinnock
Executive Director – UK Sales

cc Paul Stephens

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